



2020 IMPACT REPORT



Welcome to Listen and Talk's 2019-2020 Annual Report. The end of a year usually includes a time for reflection and a time for planning. While our daily life seems to be dominated by COVID challenges, Listen and Talk is grateful for this opportunity to look back over the past year and also look forward. I am excited to share that in the face of the pandemic, we do have much to celebrate. Listen and Talk ended the fiscal year with a successful move to our new location in Kirkland that includes dedicated space for Birth to Three providers, telepractice suites, a spacious Discovery Room for our Blended Classrooms and Multipurpose Room where Music and Movement, indoor play and other meetings will be held. When you add in a library, updated kitchen and ample parking, we definitely have reasons to cheer! As we navigated the design process, the COVID-19 pandemic led to a rapid shift from in-person services to complete reliance on distance learning/virtual services. Listen and Talk's innovative Birth to Three team, which had experience with telepractice, shared their expertise with our Blended Classroom, LSL Therapy and Audiology teams as well as providers around the State of Washington. Our entire team served families with limited disruptions and provided 1,432 service hours across our Birth to Three, Blended Classroom, LSL Therapy and Audiology programs. We faced the challenges of this year with an energized commitment to equitable, quality services that breaks barriers and ignites opportunities for each child and family in our program. None of this would be possible without our innovative team, dedicated families and generous donors and supporters. Words will not capture the depth of our gratitude for everyone that adds to Listen and Talk's mission and helps us realize our vision that no child is limited by hearing loss. I hope that this impact report inspires you to support our momentum and celebrate with us as we reach new milestones. On behalf of everyone at Listen and Talk, please accept my heartfelt thanks and sincere wish that you stay safe and well as we all move forward toward a bright and just future.

Maura Berndsen
Executive Director



Service Impact

6,617

Total Service Hours

221

Children Served

28

Home Languages

Birth to Three

6,309

Square-Mile Service Area

1,406

B-3 In-Person Home Visits

1,108

Total B-3 Virtual Service Sessions

"Listen and Talk gave us hope." - Arnold Morales



When the Morales Family learned that their little Amelia had hearing loss, they were heart broken. Amelia's parents, Arnold and Emily, worried how their newborn would communicate with others. The family had no history of hearing loss. How would Amelia grow and learn their bi-lingual family? Impressed after meeting with Listen and Talk's Birth to Three Specialist, Kim Hamren, Amelia's parents decided to teach Amelia listening and spoken language with Listen and Talk.

"Listen and Talk gave us hope" says Arnold. Amelia is already overcoming hip dysplasia and clubbed feet. Both parents believe that Listen and Talk lifted a huge weight off their shoulders.

Amelia's provider, Kim, coaches the family to help Amelia reach her language goals. Little Amelia is reaching milestones every day and we are so happy to have her in our Listen and Talk Family.



Amalia's family discovered that she had profound hearing loss after her second newborn hearing screening. Facing initial shock, Amalia's parents found strength through their faith and began to seek out approaches to help Amalia's language development. Upon choosing the listening and spoken language approach, Amalia immediately began working with Listen and Talk B-3 specialist, Tara Ellis. "Tara was everything," said Nadia, Amalia's mother. "I will be forever grateful for Listen and Talk."

Tara eased the family's anxieties, assuring them that Amalia was on track and reaching the appropriate milestones. When Amalia joined the Listen and Talk Blended Classroom Program, she presented herself as calm and quiet, however each day she would return home full of excitement, eager to tell her family about the activities she participated in that day. Amalia is now thriving as a 1st grader in public school and we at Listen and Talk are so proud of her. She is excelling in math and we cannot wait to see what else is in store for this amazing alum.

"I will be forever grateful for Listen and Talk." - Faraji Mamy

On-site Services

2,727

Classroom Instructional Hours

1,098

Listening and Spoken Language Therapy Sessions

57

Professional Consultations

Audiology

106

Audiology Testing Sessions

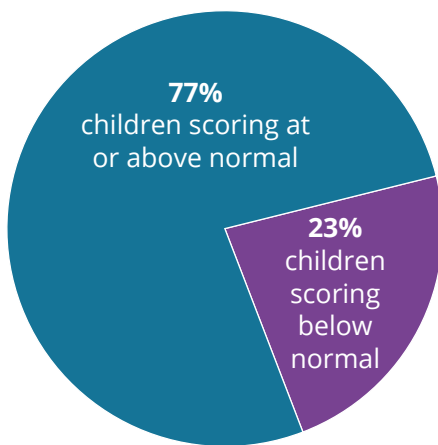
707

Hearing Technology Device Management

475

Audiology Support Encounters

Standardized Language Scores 2019-2020 (65 Children)

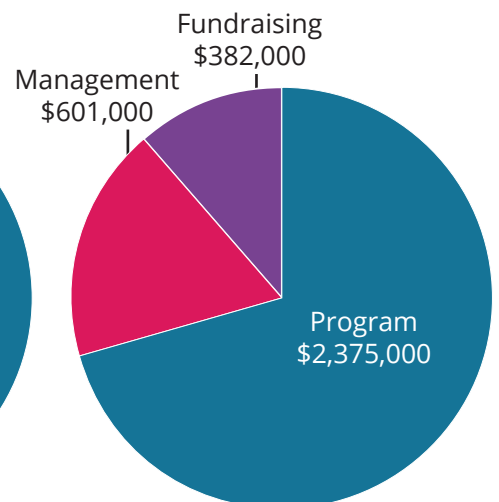
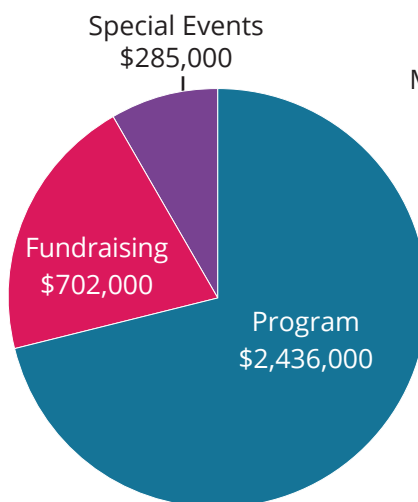


77% of children tested with standardized language assessments in 2019-2020 had language skills within or above the range expected for children with typical hearing of the same chronological age.





Financials



"If it wasn't for Listen and Talk, who knows where I would be today."

- Preston Dwoskin

Preston Dwoskin is one of the original 13 students who participated in Listen and Talk's early development program. Preston has hearing loss and he relies on hearing aids to listen and speak. He worked diligently with Listen and Talk's founder Star Leanord Fleckman the foundations for listening and speaking. Preston also attended Listen and Talk's preschool where our current executive director, Maura Berndsen, served as his teacher. Preston loved to be the "weatherman" and report the daily weather to his peers.

Today, Preston is an anti-bullying activist and he delivers speeches to students on the effects of bullying. He also referees recreational basketball games!

Preston says "If it wasn't for Listen and Talk, who knows where I would be today." He is a passionate supporter for our mission and he often offers a helping hand at Listen and Talk events. This year, he helped run the hole in one contest at our 2020 Listen and Talk Fall Classic Golf Tournament. We are so proud of Preston for his accomplishments and his continued support of our mission.



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There are many ways to help us build a world where no child is limited by hearing loss. Donate online by visiting listentalk.org/donate.

We also accept corporate matching and gifts of stock. If you have any questions please email Mike Woodman at mikew@listentalk.org.

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Mission

Listen and Talk teaches children with hearing loss to communicate and learn through listening and spoken language.

Vision

No child is limited by hearing loss.

